The cost of poor communication

Inadequate communication among employees costs companies with 100,000 employees an average yearly loss of: 1



Consequences of poor work communication in the last year for your employees²

(Respondents were asked to choose three answers)



Only 13 percent of employees strongly agree that their organization's leadership communicates effectively with the team.3



Communication Training:



Improves Workers' Nonverbal and Verbal Communications

Helps With Teambuilding •

Improves Productivity o---

Sparks Creativity • and Innovation

---- Improves Customer Support

--- Better Integrates a Diverse Work Environment

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